

Enhanced accuracy and reliability
DAkKS Accredited Pipette Service

Cole-Parmer EMEA are proud to announce that our Pipette Service were recently awarded DAkKS accreditation to DIN EN ISO / IEC 17025: 2018 DAkKS standards. DAkKS is the national accreditation body of the Federal Republic of Germany. It acts according to Regulation (EC) No. 765/2008 and the Accreditation Law in the public interest as sole service provider for accreditation in Germany. We are especially pleased with this achievement because it demonstrates that we provide a service to the highest calibration quality standard (ISO 8655:2009) and is confirmation of our competence in providing accurate and reliable measurement results when undertaking the service, repair and calibration of a range of single- and multi-channel pipettes.

As scientific experts we appreciate that using and looking after pipettes correctly is paramount to maintaining accuracy and achieving repeatable and reproducible results. The pipette has hidden complexities for an instrument that looks so simple in design, and yet if it is used properly it can be precise on a microscopic level, delivering to a specified nominal volume. Everyone knows how inaccuracies and errors of laboratory equipment can affect results. In order to maintain accuracy, it is important to service each pipette at least once a year. This guarantees that you can standardise the delivery of a precise volume, whilst extending your pipettes' lifespan, and avoiding poor performance and leakages. Indeed, the requirements for precision and reliability of laboratory data are growing continuously. High quality management standards, such as the ISO 9000 series and GMP, require periodic inspection and maintenance of the test equipment. Only in this way can accurate, reliable and traceable results be ensured in the long term.

The Cole-Parmer Pipette Service, as a conformity assessment body, attests the quality of its own work through accreditation. Our calibration laboratory is authorised according to DIN EN ISO / IEC 17025: 2018 to perform DAkKS calibrations on piston pipettes and dispensers. This ensures complete traceability of measuring instruments to national standards. Moreover, thanks to our many years of experience in pipette calibration and the regular training of our service technicians, the staff in our calibration laboratory have the required level of competence to: identify and quantify all processes; document measurement uncertainties with all measurement results; evaluate measurement results in accordance with a specifically

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defined decision rule; and validate measurement results through comparison measurements with other calibration laboratories. This accreditation will have a positive impact on customers by: instilling them with confidence in the service (due to audits and monitoring by DAkKS); providing the best possible accuracy and reliability of the results (which is confirmed by DAkKS); and giving them the choice of selecting us as a competitive option.

For some time now we have been working to ISO 8655 standards, but in gaining DAkKS DIN EN ISO/IEC 17025:2018 we have proven that we have positively and effectively structured our standard management system and operational processes. Our team received training and equipment is of a high standard. We work with confidence in our own ability, feel strong as a team, and assured that we can provide a reliable service thanks to our facilities. Our confidence in ourselves is our strength, as is our customers' confidence in us.

To celebrate this achievement we are offering our customers a special offer for your pipette calibration with three pipette services for free (Promotion code: **DAKKS-2020**; Terms and Conditions apply). Contact our calibration laboratory for further information on 09377-920-369

##Ends#

Notes to editors

Since 1955, Cole-Parmer has been a leading global source of Fluid Handling, Test & Measurement and Biosciences products, instrumentation, equipment and supplies. We are proven experts in the fields of temperature measurement, spectroscopy, fluid handling, sample preparation & handling and chromatography. Our products & instruments are used extensively in the industrial, pharmaceutical, life sciences, environmental and food & beverage industries. Our portfolio of unique industry-leading brands includes Argos Technologies®, Digi-Sense®, Electrothermal®, Environmental Express®, Ismatec®, Jenway®, Kinesis®, Masterflex®, Oakton®, PCRmax®, Stuart®, Techne®, TELOS®, Traceable®, Vaplock™ and partner with a number of key suppliers with industry leading products.

Cole-Parmer is globally renowned for our highly responsive customer service and experienced Application Specialists providing exceptional technical support. Pipette Service and Calibration and Instrument Service facilities are also available in our North America and European locations.

Link to configurator:

Download the brochure:

Images

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